

If you do not know who to contact regarding your assistance please use the below contact list for assistance.

How to use this list:

*If would like to report a change or have questions about your household circumstances, relating to things such as income, household composition, or annual RX processing, please contact the caseworker for the City in which you are receiving assistance.

*If you would like to report a move or have questions about the unit you are living in, relating to things such as rent increases or HQS inspections, please contact the inspector for the City in which your unit is located.

*If you have a Special Purpose Voucher or Continuum of Care Certificate, please refer to the Special Purpose Voucher/CoC caseworker list organized by the first initial of your last name.

*If you would like to follow up on a RTA for the Housing Choice Voucher program, please contact the Leasing Call Center.

*If you are an owner with general questions or to list your property on our referral listing, please contact the Owner Hotline.

*If you are an owner with questions about a rent increase, please contact the Rent Increase Team.

City	Caseworker	Phone Number	Email
Aliso Viejo	Occupancy	714-480-2811	OCHAOccupancy@occr.ocgov.com
Anaheim	Crystal Cortez	714-480-2716	crystal.cortez@occr.ocgov.com
Balboa	Occupancy	714-480-2811	OCHAOccupancy@occr.ocgov.com
Brea	Marlo Velarde	714-480-2917	marlo.velarde@occr.ocgov.com
Buena Park (A-B)	Occupancy	714-480-2811	OCHAOccupancy@occr.ocgov.com
Buena Park (C-E)	Diem Tran	714-480-2711	diem.tran@occr.ocgov.com
Buena Park (F-J)	Blanca Valdovinos	714-480-2710	blanca.valdovinos@occr.ocgov.com
Buena Park (K-N)	Marlo Velarde	714-480-2917	marlo.velarde@occr.ocgov.com
Buena Park (O-R)	Diem Tran	714-480-2711	diem.tran@occr.ocgov.com
Buena Park (S-Z)	Occupancy	714-480-2811	OCHAOccupancy@occr.ocgov.com
Capistrano Beach	Jamie Botts	714-480-2709	jamie.botts@occr.ocgov.com
Corona Del Mar	Jamie Botts	714-480-2709	jamie.botts@occr.ocgov.com
Costa Mesa (A-I)	Blanca Valdovinos	714-480-2710	blanca.valdovinos@occr.ocgov.com
Costa Mesa (J-R)	Diem Tran	714-480-2711	diem.tran@occr.ocgov.com
Costa Mesa (S-Z)	Dung Tran	714-480-2708	dung.tran@occr.ocgov.com
Cypress	Man Ho	714-480-2726	man.ho@occr.ocgov.com
Dana Point	Hallie Nguyen	714-480-2908	hallie.nguyen@occr.ocgov.com
Foothill Ranch	Jamie Botts	714-480-2709	jamie.botts@occr.ocgov.com
Fountain Valley (A-C)	Anabel Guzman	714-480-2723	anabel.guzman@occr.ocgov.com
Fountain Valley (D-Z)	Alexandrina Mota	714-480-2818	alexandrina.mota@occr.ocgov.com

City	Caseworker	Phone Number	Email
Fullerton (A-G)	Christy Steider	714-480-2721	christy.steider@occr.ocgov.com
Fullerton (H-Z)	Anabel Guzman	714-480-2723	anabel.guzman@occr.ocgov.com
Garden Grove (A-L)	Elizabeth Nguyen	714-480-2935	elizabeth.nguyen@occr.ocgov.com
Garden Grove (M-Z)	Khoi Le	714-480-2905	khoi.le@occr.ocgov.com
Huntington Beach (A-M, S)	Patty Rosas	714-480-2724	patty.rosas@occr.ocgov.com
Huntington Beach (N-P)	Occupancy	714-480-2811	OCHAOccupancy@occr.ocgov.com
Huntington Beach (Q-R)	Jamie Botts	714-480-2709	jamie.botts@occr.ocgov.com
Huntington Beach (T, W-Z)	Anabel Guzman	714-480-2723	anabel.guzman@occr.ocgov.com
Huntington Beach (U-V)	Crystal Cortez	714-480-2716	crystal.cortez@occr.ocgov.com
Irvine (A)	Blanca Valdovinos	714-480-2710	blanca.valdovinos@occr.ocgov.com
Irvine (B)	Marlo Velarde	714-480-2917	marlo.velarde@occr.ocgov.com
Irvine (C)	Occupancy	714-480-2811	OCHAOccupancy@occr.ocgov.com
Irvine (D)	Dung Tran	714-480-2708	dung.tran@occr.ocgov.com
Irvine (E)	Rebecca Macias	714-480-2825	rebecca.macias@occr.ocgov.com
Irvine (F)	Diem Tran	714-480-2711	diem.tran@occr.ocgov.com
Irvine (G-N)	Jamie Botts	714-480-2709	jamie.botts@occr.ocgov.com
Irvine (O)	Diem Tran	714-480-2711	diem.tran@occr.ocgov.com
Irvine (P-Q)	Christy Steider	714-480-2721	christy.steider@occr.ocgov.com
Irvine (R)	Dung Tran	714-480-2708	dung.tran@occr.ocgov.com
Irvine (S)	Occupancy	714-480-2811	OCHAOccupancy@occr.ocgov.com
Irvine (T-V)	Man Ho	714-480-2726	man.ho@occr.ocgov.com
Irvine (W-Y)	Khoi Le	714-480-2905	khoi.le@occr.ocgov.com
Irvine (Z)	Diem Tran	714-480-2711	diem.tran@occr.ocgov.com
La Habra (A-G)	Rachel Parga	714-480-2934	rachel.parga@occr.ocgov.com
La Habra (H-N)	Christy Steider	714-480-2721	christy.steider@occr.ocgov.com
La Habra (O-Z)	Rachel Parga	714-480-2934	rachel.parga@occr.ocgov.com
La Mirada	Rachel Parga	714-480-2934	rachel.parga@occr.ocgov.com
La Palma	Rebecca Macias	714-480-2825	rebecca.macias@occr.ocgov.com
Ladera Ranch	Thien Le	714-480-2928	thien.le@occr.ocgov.com
Laguna Beach	Anabel Guzman	714-480-2723	anabel.guzman@occr.ocgov.com
Laguna Hills	Rachel Parga	714-480-2934	rachel.parga@occr.ocgov.com
Laguna Niguel	Man Ho	714-480-2726	man.ho@occr.ocgov.com
Laguna Woods	Marlo Velarde	714-480-2917	marlo.velarde@occr.ocgov.com
Lake Forest	Occupancy	714-480-2811	OCHAOccupancy@occr.ocgov.com

City	Caseworker	Phone Number	Email
Los Alamitos	Alexandrina Mota	714-480-2818	alexandrina.mota@occr.ocgov.com
Midway City (A-D)	Anabel Guzman	714-480-2723	anabel.guzman@occr.ocgov.com
Midway City (E-L)	Hallie Nguyen	714-480-2908	hallie.nguyen@occr.ocgov.com
Midway City (M-O)	Man Ho	714-480-2726	man.ho@occr.ocgov.com
Midway City (P-S)	Blanca Valdovinos	714-480-2710	blanca.valdovinos@occr.ocgov.com
Midway City (T)	Michael Gonzalez	714-480-2739	michael.gonzales@occr.ocgov.com
Midway City (U-Z)	Khoi Le	714-480-2905	khoi.le@occr.ocgov.com
Mission Viejo	Christy Steider	714-480-2721	christy.steider@occr.ocgov.com
Newport Beach	Blanca Valdovinos	714-480-2710	blanca.valdovinos@occr.ocgov.com
Orange (A-B)	Khoi Le	714-480-2905	khoi.le@occr.ocgov.com
Orange (C-D)	Dung Tran	714-480-2708	dung.tran@occr.ocgov.com
Orange (E-Z)	Rachel Parga	714-480-2934	rachel.parga@occr.ocgov.com
Placentia	Thien Le	714-480-2928	thien.le@occr.ocgov.com
Portola Hills	Dung Tran	714-480-2708	dung.tran@occr.ocgov.com
Rancho Santa Margarita	Man Ho	714-480-2726	man.ho@occr.ocgov.com
San Clemente	Marlo Velarde	714-480-2917	marlo.velarde@occr.ocgov.com
San Juan Capistrano	Occupancy	714-480-2811	OCHAOccupancy@occr.ocgov.com
Santa Ana	Alexandrina Mota	714-480-2818	alexandrina.mota@occr.ocgov.com
Seal Beach	Dung Tran	714-480-2708	dung.tran@occr.ocgov.com
Silverado Canyon	Marlo Velarde	714-480-2917	marlo.velarde@occr.ocgov.com
Stanton (A-D)	Michael Gonzalez	714-480-2739	michael.gonzales@occr.ocgov.com
Stanton (E-F)	Jamie Botts	714-480-2709	jamie.botts@occr.ocgov.com
Stanton (G)	Diem Tran	714-480-2711	diem.tran@occr.ocgov.com
Stanton (H)	Hallie Nguyen	714-480-2908	hallie.nguyen@occr.ocgov.com
Stanton (I-L)	Rachel Parga	714-480-2934	rachel.parga@occr.ocgov.com
Stanton (M, O)	Crystal Cortez	714-480-2716	crystal.cortez@occr.ocgov.com
Stanton (N)	Christy Steider	714-480-2721	christy.steider@occr.ocgov.com
Stanton (P)	Patty Rosas	714-480-2724	patty.rosas@occr.ocgov.com
Stanton (Q-R)	Man Ho	714-480-2726	man.ho@occr.ocgov.com
Stanton (S)	Anabel Guzman	714-480-2723	anabel.guzman@occr.ocgov.com
Stanton (T)	Khoi Le	714-480-2905	khoi.le@occr.ocgov.com
Stanton (U-Z)	Diem Tran	714-480-2711	diem.tran@occr.ocgov.com
Sunset Beach	Elizabeth Nguyen	714-480-2935	elizabeth.nguyen@occr.ocgov.com
Trabuco Canyon	Blanca Valdovinos	714-480-2710	blanca.valdovinos@occr.ocgov.com

City	Caseworker	Phone Number	Email
Tustin (A-C)	Patty Rosas	714-480-2724	patty.rosas@occr.ocgov.com
Tustin (D-H)	Thien Le	714-480-2928	thien.le@occr.ocgov.com
Tustin (I-J)	Blanca Valdovinos	714-480-2710	blanca.valdovinos@occr.ocgov.com
Tustin (K)	Diem Tran	714-480-2711	diem.tran@occr.ocgov.com
Tustin (L-Z)	Thien Le	714-480-2928	thien.le@occr.ocgov.com
Villa Park	Blanca Valdovinos	714-480-2710	blanca.valdovinos@occr.ocgov.com
Westminster (A-G)	Michael Gonzalez	714-480-2739	michael.gonzales@occr.ocgov.com
Westminster (H-L)	Elizabeth Nguyen	714-480-2935	elizabeth.nguyen@occr.ocgov.com
Westminster (M-S - except Nguyen)	Rebecca Macias	714-480-2825	rebecca.macias@occr.ocgov.com
Westminster (Nguyen) (First Name A-D)	Rebecca Macias	714-480-2825	rebecca.macias@occr.ocgov.com
Westminster (Nguyen) (First Name E-Z)	Hallie Nguyen	714-480-2908	hallie.nguyen@occr.ocgov.com
Westminster (T)	Dung Tran	714-480-2708	dung.tran@occr.ocgov.com
Westminster (last name Truong)	Diem Tran	714-480-2711	diem.tran@occr.ocgov.com
Yorba Linda	Rebecca Macias	714-480-2825	rebecca.macias@occr.ocgov.com
Mobility Coordinator	Ben Morales	714-480-2749	benjamin.morales@occr.ocgov.com
Mobility Invoices	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com

City	Inspector	Phone Number	Email
Aliso Viejo	Liz Ramirez	714-480-2780	elizabeth.ramirez@occr.ocgov.com
Anaheim	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com
Balboa	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Brea	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com
Buena Park	Beth Jarandson	714-480-2781	beth.jarandson@occr.ocgov.com
Capistrano Beach	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Coronal Del Mar	Richard Favela	714-480-2754	richard.favela@occr.ocgov.com
Costa Mesa	Kevin Nguyen	714-480-2779	kevin.nguyen@occr.ocgov.com
Cypress	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com
Dana Point	Richard Favela	714-480-2754	richard.favela@occr.ocgov.com
Foothill Ranch	Richard Favela	714-480-2754	richard.favela@occr.ocgov.com
Fountain Valley	Kevin Nguyen	714-480-2779	kevin.nguyen@occr.ocgov.com
Fullerton	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com
Garden Grove	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com
Huntington Beach (A-L)	Mary Le	714-480-2728	mary.le@occr.ocgov.com
Huntington Beach (M-Z)	Cinthia Hernandez	714-480-2759	cinthia.hernandez@occr.ocgov.com
Irvine (A-D)	Evelyn Razo	714-480-2758	evelyn.razo@occr.ocgov.com
Irvine (E & G)	Omar Jimenez	714-480-2786	omar.jimenez@occr.ocgov.com
Irvine (F)	Evelyn Razo	714-480-2758	evelyn.razo@occr.ocgov.com
Irvine (H-R)	Evelyn Razo	714-480-2758	evelyn.razo@occr.ocgov.com
Irvine (S-Z)	Omar Jimenez	714-480-2786	omar.jimenez@occr.ocgov.com
La Habra	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com
La Mirada	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com
La Palma	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com
Ladera Ranch	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Laguna Beach	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Laguna Hills	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Laguna Niguel	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Laguna Woods	Omar Jimenez	714-480-2786	omar.jimenez@occr.ocgov.com
Lake Forest	Richard Favela	714-480-2754	richard.favela@occr.ocgov.com
Los Alamitos	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com
Midway City	Laura Lampers	714-480-2768	laura.lampers@occr.ocgov.com
Mission Viejo	Liz Ramirez	714-480-2780	elizabeth.ramirez@occr.ocgov.com
Newport Beach	Richard Favela	714-480-2754	richard.favela@occr.ocgov.com

City	Inspector	Phone Number	Email
Orange	Laura Lampers	714-480-2768	laura.lampers@occr.ocgov.com
Placentia	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com
Portola Hills	Laura Lampers	714-480-2768	laura.lampers@occr.ocgov.com
Rancho Santa Margarita	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
San Clemente	Richard Favela	714-480-2754	richard.favela@occr.ocgov.com
San Juan Capistrano	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Santa Ana	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com
Seal Beach	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com
Silverado Canyon	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Stanton	Beth Jarandson	714-480-2781	beth.jarandson@occr.ocgov.com
Sunset Beach	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com
Trabuco Canyon	Richard Favela	714-480-2754	richard.favela@occr.ocgov.com
Tustin	Omar Jimenez	714-480-2786	omar.jimenez@occr.ocgov.com
Villa Park	Laura Lampers	714-480-2768	laura.lampers@occr.ocgov.com
Westminster	Victoria Nguyen	714-480-2783	victoria.nguyen@occr.ocgov.com
Yorba Linda	Kevin Nguyen	714-480-2779	kevin.nguyen@occr.ocgov.com
Rent Increase Team		714-480-2964	RI.OCHA@occr.ocgov.com
Owner Hotline		714-480-2866	OCHA.Referral@occr.ocgov.com
Leasing Call Center		714-480-2962	

Special Purpose Vouchers include: VASH, Mainstream, NED, EHV, PBV, FUP, Homeownership, Portability, and Mobility Out			
Program	Caseworker	Phone Number	Email
Portability (A-K)/ Tenant Protection (A-K)/ VASH (D-G)	Alyssa Mandagie	714-480-2864	alyssa.mandagie@occr.ocgov.com
Portability (L-Z)/ Tenant Protection (L-Z)/ VASH (O-S)	Cami Visatovici	714-480-2752	camelia.visatovici@occr.ocgov.com
Leasing Activities (A-F)/ Mobility (A-F)/ SHP Inspections (A-Z)	Isela Lomeli	714-480-2973	isela.lomeli@occr.ocgov.com
Leasing Activities (G-M)/ Mobility (G-M)/ SHP New Lease Processing (A/Z)	Bandula Hettiarachchi	714-480-2972	bandula.hettiarachchi@occr.ocgov.com
Portability Billing/ Task/ Voucher Issuance	Danielle Lizada	714-480-2916	danielle.lizada@occr.ocgov.com
Technical Support/ QC	Erik Pelayo	714-480-2725	erik.pelayo@occr.ocgov.com
M-Z for EHV/FSS/FUP/NED/ Homeownership	Nina Rivera	714-480-2922	nina.rivera@occr.ocgov.com
A-Z for MHSA PBV/ Cotton's Point IHSS/ VASH (T-Z)	Phu Nguyen	714-480-2816	phu.nguyen@occr.ocgov.com
Technical Support/ QC and A-L for EHV/FSS/FUP/NED/ Homeownership	Peggy Herrera	714-480-2777	peggy.herrera@occr.ocgov.com
Leasing Activities (N-S)/ Mobility (N-S)/ SHP RTA Intake (A-Z)	Thomas Gonzales	714-480-2980	thomas.gonzales@occr.ocgov.com
Leasing Activities (T-Z)/ Mobility (T-Z)/ SHP Inspections (A-Z)	Victoria Duarte	714-480-2748	victoria.duarte@occr.ocgov.com
Technical Support/ QC and Tower 19 (A-Z) PBV, HCV, VASH (H-K) and HSA (A-K)	Ricardo Camiling	714-480-2835	ricardo.camiling@occr.ocgov.com
A-Z for New HCV PBV/VASH PBV/ Mainstream PBV/ HAS/ MHSA/ Assisted Living/ VASH (L-N)	Rosalinda Bautista	714-480-2741	rosalinda.bautista@occr.ocgov.com
SFR, Della Rosa, Salerno, Ascent, VASH (A-C), and HSA (P-Z)	Eliana Rodriguez	714-480-2719	eliana.rodriguez@occr.ocgov.com

Continuum of Care Program Caseworkers			
CoC (Leasing A-L), (Occupancy A-E)	Hailey Miller	714-480-2946	hailey.miller@occr.ocgov.com
CoC (Leasing M-Z), (Occupancy F-L)	Cynthia Madrigal	714-480-2915	cynthia.madrigal@occr.ocgov.com
CoC (Occupancy M-Z)	Adrienne Ponce	714-480-2753	adrienne.ponce@occr.ocgov.com