

If you do not know who to contact regarding your assistance please use the below contact list for assistance.

How to use this list:

*If you would like to report a change or have questions about your household circumstances, relating to things such as income, household composition, or annual RX processing, please contact the caseworker for the City in which you are receiving assistance.

*If you would like to report a move or have questions about the unit you are living in, relating to things such as rent increases or HQS inspections, please contact the inspector for the City in which your unit is located.

*If you have a Special Purpose Voucher or Continuum of Care Certificate, please refer to the Special Purpose Voucher/CoC caseworker list organized by the first initial of your last name.

*If you would like to follow up on a RTA for the Housing Choice Voucher program, please contact the Leasing Call Center.

*If you are an owner with general questions or to list your property on our referral listing, please contact the Owner Hotline.

*If you are an owner with questions about a rent increase, please contact the Rent Increase Team.

| City | Caseworker | Phone Number | Email |
|-----------------------|-------------------------|--------------|--|
| Aliso Viejo | Madeline Chavez | 714-480-2718 | madeline.chavez@occr.ocgov.com |
| Anaheim | Crystal Cortes | 714-480-2716 | crystal.cortes@occr.ocgov.com |
| Balboa | Jennifer Anaya | 714-480-2817 | jennifer.anaya@occr.ocgov.com |
| Brea | Marlo Velarde | 714-480-2917 | marlo.velarde@occr.ocgov.com |
| Buena Park (A-B) | Elvira Martinez Mendoza | 714-480-2704 | elvira.martinezmendoza@occr.ocgov.com |
| Buena Park (C-E) | Diem Tran | 714-480-2711 | diem.tran@occr.ocgov.com |
| Buena Park (F-J) | Blanca Valdovinos | 714-480-2710 | blanca.valdovinos@occr.ocgov.com |
| Buena Park (K-N) | Marlo Velarde | 714-480-2917 | marlo.velarde@occr.ocgov.com |
| Buena Park (O-R) | Diem Tran | 714-480-2711 | diem.tran@occr.ocgov.com |
| Buena Park (S-Z) | Elvira Martinez Mendoza | 714-480-2704 | elvira.martinezmendoza@occr.ocgov.com |
| Capistrano Beach | Jamie Botts | 714-480-2709 | jamie.botts@occr.ocgov.com |
| Corona Del Mar | Jamie Botts | 714-480-2709 | jamie.botts@occr.ocgov.com |
| Costa Mesa (A-I) | Blanca Valdovinos | 714-480-2710 | blanca.valdovinos@occr.ocgov.com |
| Costa Mesa (J-R) | Diem Tran | 714-480-2711 | diem.tran@occr.ocgov.com |
| Costa Mesa (S-Z) | Dung Tran | 714-480-2708 | dung.tran@occr.ocgov.com |
| Cypress | Man Ho | 714-480-2726 | man.ho@occr.ocgov.com |
| Dana Point | Jennifer Anaya | 714-480-2817 | jennifer.anaya@occr.ocgov.com |
| Foothill Ranch | Jamie Botts | 714-480-2709 | jamie.botts@occr.ocgov.com |
| Fountain Valley (A-C) | Anabel Guzman | 714-480-2723 | anabel.guzman@occr.ocgov.com |

| City | Caseworker | Phone Number | Email |
|---------------------------|-------------------------|---------------------|--|
| Fountain Valley (D-Z) | Alexandrina Mota | 714-480-2818 | alexandrina.mota@occr.ocgov.com |
| Fullerton (A-G) | Christy Steider | 714-480-2721 | christy.steider@occr.ocgov.com |
| Fullerton (H-Z) | Anabel Guzman | 714-480-2723 | anabel.guzman@occr.ocgov.com |
| Garden Grove (A-L) | Elizabeth Nguyen | 714-480-2935 | elizabeth.nguyen@occr.ocgov.com |
| Garden Grove (M-O) | Brian Le | 714-480-2713 | brian.le@occr.ocgov.com |
| Garden Grove (P-Z) | Priscilla Kwong | 714-480-2764 | priscilla.kwong@occr.ocgov.com |
| Huntington Beach (A-M, S) | Patty Rosas | 714-480-2724 | patty.rosas@occr.ocgov.com |
| Huntington Beach (N-P) | Cynthia Hodges | 714-480-2720 | cynthia.hodges@occr.ocgov.com |
| Huntington Beach (Q-R) | Jamie Botts | 714-480-2709 | jamie.botts@occr.ocgov.com |
| Huntington Beach (T, W-Z) | Anabel Guzman | 714-480-2723 | anabel.guzman@occr.ocgov.com |
| Huntington Beach (U-V) | Crystal Cortes | 714-480-2716 | crystal.cortes@occr.ocgov.com |
| Irvine (A) | Blanca Valdovinos | 714-480-2710 | blanca.valdovinos@occr.ocgov.com |
| Irvine (B) | Marlo Velarde | 714-480-2917 | marlo.velarde@occr.ocgov.com |
| Irvine (C) | Jennifer Anaya | 714-480-2817 | jennifer.anaya@occr.ocgov.com |
| Irvine (D) | Dung Tran | 714-480-2708 | dung.tran@occr.ocgov.com |
| Irvine (E) | Priscilla Kwong | 714-480-2764 | priscilla.kwong@occr.ocgov.com |
| Irvine (F) | Diem Tran | 714-480-2711 | diem.tran@occr.ocgov.com |
| Irvine (G-N) | Jamie Botts | 714-480-2709 | jamie.botts@occr.ocgov.com |
| Irvine (O) | Diem Tran | 714-480-2711 | diem.tran@occr.ocgov.com |
| Irvine (P-Q) | Christy Steider | 714-480-2721 | christy.steider@occr.ocgov.com |
| Irvine (R) | Dung Tran | 714-480-2708 | dung.tran@occr.ocgov.com |
| Irvine (S) | Madeline Chavez | 714-480-2718 | madeline.chavez@occr.ocgov.com |
| Irvine (T-V) | Man Ho | 714-480-2726 | man.ho@occr.ocgov.com |
| Irvine (W-Y) | Madeline Chavez | 714-480-2718 | madeline.chavez@occr.ocgov.com |
| Irvine (Z) | Diem Tran | 714-480-2711 | diem.tran@occr.ocgov.com |
| La Habra (A-G) | Priscilla Kwong | 714-480-2764 | priscilla.kwong@occr.ocgov.com |
| La Habra (H-N) | Christy Steider | 714-480-2721 | christy.steider@occr.ocgov.com |
| La Habra (O-Z) | Priscilla Kwong | 714-480-2764 | priscilla.kwong@occr.ocgov.com |
| La Mirada | Priscilla Kwong | 714-480-2764 | priscilla.kwong@occr.ocgov.com |
| La Palma | Elvira Martinez Mendoza | 714-480-2704 | elvira.martinezmendoza@occr.ocgov.com |
| Ladera Ranch | Thien Le | 714-480-2928 | thien.le@occr.ocgov.com |
| Laguna Beach | Anabel Guzman | 714-480-2723 | anabel.guzman@occr.ocgov.com |

| City | Caseworker | Phone Number | Email |
|------------------------|-------------------|---------------------|--|
| Laguna Hills | Priscilla Kwong | 714-480-2764 | priscilla.kwong@occr.ocgov.com |
| Laguna Niguel | Man Ho | 714-480-2726 | man.ho@occr.ocgov.com |
| Laguna Woods | Marlo Velarde | 714-480-2917 | marlo.velarde@occr.ocgov.com |
| Lake Forest | Jennifer Anaya | 714-480-2817 | jennifer.anaya@occr.ocgov.com |
| Los Alamitos | Alexandrina Mota | 714-480-2818 | alexandrina.mota@occr.ocgov.com |
| Midway City (A-D) | Anabel Guzman | 714-480-2723 | anabel.guzman@occr.ocgov.com |
| Midway City (E-L) | Madeline Chavez | 714-480-2718 | madeline.chavez@occr.ocgov.com |
| Midway City (M-O) | Man Ho | 714-480-2726 | man.ho@occr.ocgov.com |
| Midway City (P-S) | Blanca Valdovinos | 714-480-2710 | blanca.valdovinos@occr.ocgov.com |
| Midway City (T) | Michael Gonzalez | 714-480-2739 | michael.gonzales@occr.ocgov.com |
| Midway City (U-Z) | Jennifer Anaya | 714-480-2817 | jennifer.anaya@occr.ocgov.com |
| Mission Viejo | Christy Steider | 714-480-2721 | christy.steider@occr.ocgov.com |
| Newport Beach | Blanca Valdovinos | 714-480-2710 | blanca.valdovinos@occr.ocgov.com |
| Orange (A-B) | Cynthia Hodges | 714-480-2720 | cynthia.hodges@occr.ocgov.com |
| Orange (C-D) | Dung Tran | 714-480-2708 | dung.tran@occr.ocgov.com |
| Orange (E-Z) | Cynthia Hodges | 714-480-2720 | cynthia.hodges@occr.ocgov.com |
| Placentia | Thien Le | 714-480-2928 | thien.le@occr.ocgov.com |
| Portola Hills | Dung Tran | 714-480-2708 | dung.tran@occr.ocgov.com |
| Rancho Santa Margarita | Man Ho | 714-480-2726 | man.ho@occr.ocgov.com |
| San Clemente | Marlo Velarde | 714-480-2917 | marlo.velarde@occr.ocgov.com |
| San Juan Capistrano | Jennifer Anaya | 714-480-2817 | jennifer.anaya@occr.ocgov.com |
| Santa Ana | Alexandrina Mota | 714-480-2818 | alexandrina.mota@occr.ocgov.com |
| Seal Beach | Dung Tran | 714-480-2708 | dung.tran@occr.ocgov.com |
| Silverado Canyon | Marlo Velarde | 714-480-2917 | marlo.velarde@occr.ocgov.com |
| Stanton (A-D) | Michael Gonzalez | 714-480-2739 | michael.gonzales@occr.ocgov.com |
| Stanton (E-F) | Jamie Botts | 714-480-2709 | jamie.botts@occr.ocgov.com |
| Stanton (G) | Diem Tran | 714-480-2711 | diem.tran@occr.ocgov.com |
| Stanton (H) | Madeline Chavez | 714-480-2718 | madeline.chavez@occr.ocgov.com |
| Stanton (I-L) | Priscilla Kwong | 714-480-2764 | priscilla.kwong@occr.ocgov.com |
| Stanton (M, O) | Crystal Cortes | 714-480-2716 | crystal.cortes@occr.ocgov.com |
| Stanton (N) | Christy Steider | 714-480-2721 | christy.steider@occr.ocgov.com |
| Stanton (P) | Patty Rosas | 714-480-2724 | patty.rosas@occr.ocgov.com |

| City | Caseworker | Phone Number | Email |
|--|-------------------------|--------------|--|
| Stanton (S) | Anabel Guzman | 714-480-2723 | anabel.guzman@occr.ocgov.com |
| Stanton (T) | Madeline Chavez | 714-480-2718 | madeline.chavez@occr.ocgov.com |
| Stanton (U-Z) | Diem Tran | 714-480-2711 | diem.tran@occr.ocgov.com |
| Sunset Beach | Elizabeth Nguyen | 714-480-2935 | elizabeth.nguyen@occr.ocgov.com |
| Trabuco Canyon | Blanca Valdovinos | 714-480-2710 | blanca.valdovinos@occr.ocgov.com |
| Tustin (A-C) | Patty Rosas | 714-480-2724 | patty.rosas@occr.ocgov.com |
| Tustin (D-H) | Thien Le | 714-480-2928 | thien.le@occr.ocgov.com |
| Tustin (I-J) | Blanca Valdovinos | 714-480-2710 | blanca.valdovinos@occr.ocgov.com |
| Tustin (K) | Dung Tran | 714-480-2708 | dung.tran@occr.ocgov.com |
| Tustin (L-Z) | Thien Le | 714-480-2928 | thien.le@occr.ocgov.com |
| Villa Park | Blanca Valdovinos | 714-480-2710 | blanca.valdovinos@occr.ocgov.com |
| Westminster (A-G) | Michael Gonzalez | 714-480-2739 | michael.gonzales@occr.ocgov.com |
| Westminster (H-L) | Elizabeth Nguyen | 714-480-2935 | elizabeth.nguyen@occr.ocgov.com |
| Westminster (M-S - except Nguyen) | Brian Le | 714-480-2713 | brian.le@occr.ocgov.com |
| Westminster (Nguyen) (First Name A-N) | Elvira Martinez Mendoza | 714-480-2704 | elvira.martinezmendoza@occr.ocgov.com |
| Westminster (Nguyen) (First Name T) | Jennifer Anaya | 714-480-2817 | jennifer.anaya@occr.ocgov.com |
| Westminster (Nguyen) (First Name O-S, U-Z) | Occupancy | 714-480-2811 | OCHAOccupancy@occr.ocgov.com |
| Westminster (T) | Dung Tran | 714-480-2708 | dung.tran@occr.ocgov.com |
| Westminster (last name Truong) | Diem Tran | 714-480-2711 | diem.tran@occr.ocgov.com |
| Westminster (U-Z) | Diem Tran | 714-480-2711 | diem.tran@occr.ocgov.com |
| Yorba Linda | Priscilla Kwong | 714-480-2764 | priscilla.kwong@occr.ocgov.com |
| Mobility Coordinator | Ben Morales | 714-480-2749 | benjamin.morales@occr.ocgov.com |
| Mobility Invoices | Jeremiah Castillo | 714-480-2760 | jeremiah.castillo@occr.ocgov.com |
| Waiting List | | 714-480-2740 | OCHAWaitingList@occr.ocgov.com |

| City | Inspector | Phone Number | Email |
|------------------------|-------------------|--------------|--|
| Aliso Viejo | Christopher Lu | 714-480-2767 | christopher.lu@occr.ocgov.com |
| Anaheim | Jeremiah Castillo | 714-480-2760 | jeremiah.castillo@occr.ocgov.com |
| Balboa | Sam Alcaraz | 714-480-2975 | sammy.alcaraz@occr.ocgov.com |
| Brea | Jeremiah Castillo | 714-480-2760 | jeremiah.castillo@occr.ocgov.com |
| Buena Park | Beth Jarandson | 714-480-2781 | beth.jarandson@occr.ocgov.com |
| Capistrano Beach | Sam Alcaraz | 714-480-2975 | sammy.alcaraz@occr.ocgov.com |
| Coronal Del Mar | Richard Favela | 714-480-2754 | richard.favela@occr.ocgov.com |
| Costa Mesa | Kevin Nguyen | 714-480-2779 | kevin.nguyen@occr.ocgov.com |
| Cypress | Jeremiah Castillo | 714-480-2760 | jeremiah.castillo@occr.ocgov.com |
| Dana Point | Richard Favela | 714-480-2754 | richard.favela@occr.ocgov.com |
| Foothill Ranch | Richard Favela | 714-480-2754 | richard.favela@occr.ocgov.com |
| Fountain Valley | Kevin Nguyen | 714-480-2779 | kevin.nguyen@occr.ocgov.com |
| Fullerton | Jeremiah Castillo | 714-480-2760 | jeremiah.castillo@occr.ocgov.com |
| Garden Grove | Jeremiah Castillo | 714-480-2760 | jeremiah.castillo@occr.ocgov.com |
| Huntington Beach (A-L) | Joshua Toney | 714-480-2722 | joshua.toney@occr.ocgov.com |
| Huntington Beach (M-Z) | Cinthia Hernandez | 714-480-2759 | cinthia.hernandez@occr.ocgov.com |
| Irvine (A-D) | Laura Lampers | 714-480-2768 | laura.lampers@occr.ocgov.com |
| Irvine (E & G) | Omar Jimenez | 714-480-2786 | omar.jimenez@occr.ocgov.com |
| Irvine (F) | Laura Lampers | 714-480-2768 | laura.lampers@occr.ocgov.com |
| Irvine (H-R) | Laura Lampers | 714-480-2768 | laura.lampers@occr.ocgov.com |
| Irvine (S-Z) | Omar Jimenez | 714-480-2786 | omar.jimenez@occr.ocgov.com |
| La Habra | Jeremiah Castillo | 714-480-2760 | jeremiah.castillo@occr.ocgov.com |
| La Mirada | Jeremiah Castillo | 714-480-2760 | jeremiah.castillo@occr.ocgov.com |
| La Palma | Jeremiah Castillo | 714-480-2760 | jeremiah.castillo@occr.ocgov.com |
| Ladera Ranch | Sam Alcaraz | 714-480-2975 | sammy.alcaraz@occr.ocgov.com |
| Laguna Beach | Sam Alcaraz | 714-480-2975 | sammy.alcaraz@occr.ocgov.com |
| Laguna Hills | Sam Alcaraz | 714-480-2975 | sammy.alcaraz@occr.ocgov.com |
| Laguna Niguel | Sam Alcaraz | 714-480-2975 | sammy.alcaraz@occr.ocgov.com |
| Laguna Woods | Omar Jimenez | 714-480-2786 | omar.jimenez@occr.ocgov.com |
| Lake Forest | Richard Favela | 714-480-2754 | richard.favela@occr.ocgov.com |
| Los Alamitos | Jeremiah Castillo | 714-480-2760 | jeremiah.castillo@occr.ocgov.com |
| Midway City | Jessica Tran | 714-480-2755 | jessica.tran2@occr.ocgov.com |
| Mission Viejo | Christopher Lu | 714-480-2767 | christopher.lu@occr.ocgov.com |

| City | Inspector | Phone Number | Email |
|------------------------|-------------------|---------------------|--|
| Newport Beach | Richard Favela | 714-480-2754 | richard.favela@occr.ocgov.com |
| Orange | Beth Jarandson | 714-480-2781 | beth.jarandson@occr.ocgov.com |
| Placentia | Jeremiah Castillo | 714-480-2760 | jeremiah.castillo@occr.ocgov.com |
| Portola Hills | Laura Lampers | 714-480-2768 | laura.lampers@occr.ocgov.com |
| Rancho Santa Margarita | Sam Alcaraz | 714-480-2975 | sammy.alcaraz@occr.ocgov.com |
| San Clemente | Richard Favela | 714-480-2754 | richard.favela@occr.ocgov.com |
| San Juan Capistrano | Sam Alcaraz | 714-480-2975 | sammy.alcaraz@occr.ocgov.com |
| Santa Ana | Jeremiah Castillo | 714-480-2760 | jeremiah.castillo@occr.ocgov.com |
| Seal Beach | Jeremiah Castillo | 714-480-2760 | jeremiah.castillo@occr.ocgov.com |
| Silverado Canyon | Sam Alcaraz | 714-480-2975 | sammy.alcaraz@occr.ocgov.com |
| Stanton | Beth Jarandson | 714-480-2781 | beth.jarandson@occr.ocgov.com |
| Sunset Beach | Jeremiah Castillo | 714-480-2760 | jeremiah.castillo@occr.ocgov.com |
| Trabuco Canyon | Richard Favela | 714-480-2754 | richard.favela@occr.ocgov.com |
| Tustin | Omar Jimenez | 714-480-2786 | omar.jimenez@occr.ocgov.com |
| Villa Park | Laura Lampers | 714-480-2768 | laura.lampers@occr.ocgov.com |
| Westminster (A-H) | Jessica Tran | 714-480-2755 | jessica.tran2@occr.ocgov.com |
| Westminster (I-O) | Khoa Phan | 714-480-2772 | khoa.phan2@occr.ocgov.com |
| Westminster (P-Z) | Jessica Tran | 714-480-2755 | jessica.tran2@occr.ocgov.com |
| Yorba Linda | Kevin Nguyen | 714-480-2779 | kevin.nguyen@occr.ocgov.com |
| | | | |
| Rent Increase Team | | 714-480-2964 | RI.OCHA@occr.ocgov.com |
| Owner Hotline | | 714-480-2866 | OCHA.Referral@occr.ocgov.com |
| Leasing Call Center | | 714-480-2962 | |

| Special Purpose Vouchers include: VASH, Mainstream, NED, EHV, PBV, FUP, Homeownership, Portability, and Mobility Out | | | |
|---|--------------------|---------------------|--|
| Program | Caseworker | Phone Number | Email |
| Portability (A-K)/ Tenant Protection (A-K)/ NED (A-K) | Alyssa Mandagie | 714-480-2864 | alyssa.mandagie@occr.ocgov.com |
| Portability (L-Z)/ Tenant Protection (L-Z)/ NED (L-Z) | Hallie Nguyen | 714-480-2752 | hallie.nguyen@occr.ocgov.com |
| Leasing Activities (A-F) - Mobility, Assisted Living, EHV | Thomas Gonzales | 714-480-2980 | thomas.gonzales@occr.ocgov.com |
| Leasing Activities (G-S) - Mobility, Assisted Living, EHV | Caryn Battad | 714-480-2748 | caryn.battad@occr.ocgov.com |
| Portability Billing/ Task/Voucher Issuance | Danielle Lizada | 714-480-2916 | danielle.lizada@occr.ocgov.com |
| M-Z for EHV/FSS/FUP/NED/ Homeownership | Nina Rivera | 714-480-2922 | nina.rivera@occr.ocgov.com |
| A-Z for MHSA PBV/ Cotton's Point IHSS/ VASH (T-Z) | Phu Nguyen | 714-480-2816 | phu.nguyen@occr.ocgov.com |
| MHSA, VASH H-N, Avenida, Doria, Cottons, Cape, Oak, Groves, Casa Paloma, Ascent, Iluma, Mountain View, Salvation Army | Eliana Rodriguez | 714-480-2719 | eliana.rodriguez@occr.ocgov.com |
| VASH PBV, VASH A-G, Potters, Cove, Placentia, Salerno, Buena E. Prado, Tahiti, Motel 6, Riviera | Khoi Le | 714-480-2973 | khoi.le@occr.ocgov.com |
| Mainstream/Homeless PBV, VASH Y-Z, SFR, Della Rosa, Westminster Crossing, Casa Paloma | Rosalinda Bautista | 714-480-2816 | rosalinda.bautista@occr.ocgov.com |
| Tower 19, VASH O-W, Altrudy, Villa St. Joseph | Hailey Miller | 714-480-2816 | hailey.miller@occr.ocgov.com |
| SFR, Della Rosa, Salerno, Ascent, VASH (A-C) | Eliana Rodriguez | 714-480-2719 | eliana.rodriguez@occr.ocgov.com |
| Rent Increase Team | | | SHP.RI@occr.ocgov.com |

| Continuum of Care Program Caseworkers | | | |
|--|------------------|--------------|--|
| CoC Occupancy (A-L) | Jaylynn Forrest | 714-480-2946 | jaylynn.forrest@occr.ocgov.com |
| CoC Occupancy (M-Z) | Adrienne Ponce | 714-480-2753 | adrienne.ponce@occr.ocgov.com |
| CoC Leasing | Cynthia Madrigal | 714-480-2915 | cynthia.madrigal@occr.ocgov.com |