

If you do not know who to contact regarding your assistance please use the below contact list for assistance.

How to use this list:

*If you would like to report a change or have questions about your household circumstances, relating to things such as income, household composition, or annual RX processing, please contact the caseworker for the City in which you are receiving assistance.

*If you would like to report a move or have questions about the unit you are living in, relating to things such as rent increases or HQS inspections, please contact the inspector for the City in which your unit is located.

*If you have a Special Purpose Voucher or Continuum of Care Certificate, please refer to the Special Purpose Voucher/CoC caseworker list organized by the first initial of your last name.

*If you would like to follow up on a RTA for the Housing Choice Voucher program, please contact the Leasing Call Center.

*If you are an owner with general questions or to list your property on our referral listing, please contact the Owner Hotline.

*If you are an owner with questions about a rent increase, please contact the Rent Increase Team.

City	Caseworker	Phone Number	Email
Aliso Viejo	Madeline Chavez	714-480-2718	madeline.chavez@occr.ocgov.com
Anaheim	Crystal Cortes	714-480-2716	crystal.cortes@occr.ocgov.com
Balboa	Jennifer Anaya	714-480-2817	jennifer.anaya@occr.ocgov.com
Brea	Marlo Velarde	714-480-2917	marlo.velarde@occr.ocgov.com
Buena Park (A-B)	Elvira Martinez Mendoza	714-480-2704	elvira.martinezmendoza@occr.ocgov.com
Buena Park (C-E)	Diem Tran	714-480-2711	diem.tran@occr.ocgov.com
Buena Park (F-J)	Blanca Valdovinos	714-480-2710	blanca.valdovinos@occr.ocgov.com
Buena Park (K-N)	Marlo Velarde	714-480-2917	marlo.velarde@occr.ocgov.com
Buena Park (O-R)	Diem Tran	714-480-2711	diem.tran@occr.ocgov.com
Buena Park (S-Z)	Elvira Martinez Mendoza	714-480-2704	elvira.martinezmendoza@occr.ocgov.com
Capistrano Beach	Jamie Botts	714-480-2709	jamie.botts@occr.ocgov.com
Corona Del Mar	Jamie Botts	714-480-2709	jamie.botts@occr.ocgov.com
Costa Mesa (A-I)	Blanca Valdovinos	714-480-2710	blanca.valdovinos@occr.ocgov.com
Costa Mesa (J-R)	Diem Tran	714-480-2711	diem.tran@occr.ocgov.com
Costa Mesa (S-Z)	Dung Tran	714-480-2708	dung.tran@occr.ocgov.com
Cypress	Man Ho	714-480-2726	man.ho@occr.ocgov.com
Dana Point	Jennifer Anaya	714-480-2817	jennifer.anaya@occr.ocgov.com
Foothill Ranch	Jamie Botts	714-480-2709	jamie.botts@occr.ocgov.com
Fountain Valley (A-C)	Anabel Guzman	714-480-2723	anabel.guzman@occr.ocgov.com

City	Caseworker	Phone Number	Email
Fountain Valley (D-Z)	Alexandrina Mota	714-480-2818	alexandrina.mota@occr.ocgov.com
Fullerton (A-G)	Christy Steider	714-480-2721	christy.steider@occr.ocgov.com
Fullerton (H-Z)	Anabel Guzman	714-480-2723	anabel.guzman@occr.ocgov.com
Garden Grove (A-L)	Elizabeth Nguyen	714-480-2935	elizabeth.nguyen@occr.ocgov.com
Garden Grove (M-O)	Brian Le	714-480-2713	brian.le@occr.ocgov.com
Garden Grove (P-Z)	Priscilla Kwong	714-480-2764	priscilla.kwong@occr.ocgov.com
Huntington Beach (A-M, S)	Patty Rosas	714-480-2724	patty.rosas@occr.ocgov.com
Huntington Beach (N-P)	Cynthia Hodges	714-480-2720	cynthia.hodges@occr.ocgov.com
Huntington Beach (Q-R)	Jamie Botts	714-480-2709	jamie.botts@occr.ocgov.com
Huntington Beach (T, W-Z)	Anabel Guzman	714-480-2723	anabel.guzman@occr.ocgov.com
Huntington Beach (U-V)	Crystal Cortes	714-480-2716	crystal.cortes@occr.ocgov.com
Irvine (A)	Blanca Valdovinos	714-480-2710	blanca.valdovinos@occr.ocgov.com
Irvine (B)	Marlo Velarde	714-480-2917	marlo.velarde@occr.ocgov.com
Irvine (C)	Jennifer Anaya	714-480-2817	jennifer.anaya@occr.ocgov.com
Irvine (D)	Dung Tran	714-480-2708	dung.tran@occr.ocgov.com
Irvine (E)	Priscilla Kwong	714-480-2764	priscilla.kwong@occr.ocgov.com
Irvine (F)	Diem Tran	714-480-2711	diem.tran@occr.ocgov.com
Irvine (G-N)	Jamie Botts	714-480-2709	jamie.botts@occr.ocgov.com
Irvine (O)	Diem Tran	714-480-2711	diem.tran@occr.ocgov.com
Irvine (P-Q)	Christy Steider	714-480-2721	christy.steider@occr.ocgov.com
Irvine (R)	Dung Tran	714-480-2708	dung.tran@occr.ocgov.com
Irvine (S)	Madeline Chavez	714-480-2718	madeline.chavez@occr.ocgov.com
Irvine (T-V)	Man Ho	714-480-2726	man.ho@occr.ocgov.com
Irvine (W-Y)	Madeline Chavez	714-480-2718	madeline.chavez@occr.ocgov.com
Irvine (Z)	Diem Tran	714-480-2711	diem.tran@occr.ocgov.com
La Habra (A-G)	Priscilla Kwong	714-480-2764	priscilla.kwong@occr.ocgov.com
La Habra (H-N)	Christy Steider	714-480-2721	christy.steider@occr.ocgov.com
La Habra (O-Z)	Priscilla Kwong	714-480-2764	priscilla.kwong@occr.ocgov.com
La Mirada	Priscilla Kwong	714-480-2764	priscilla.kwong@occr.ocgov.com
La Palma	Elvira Martinez Mendoza	714-480-2704	elvira.martinezmendoza@occr.ocgov.com
Ladera Ranch	Thien Le	714-480-2928	thien.le@occr.ocgov.com
Laguna Beach	Anabel Guzman	714-480-2723	anabel.guzman@occr.ocgov.com

City	Caseworker	Phone Number	Email
Laguna Hills	Priscilla Kwong	714-480-2764	priscilla.kwong@occr.ocgov.com
Laguna Niguel	Man Ho	714-480-2726	man.ho@occr.ocgov.com
Laguna Woods	Marlo Velarde	714-480-2917	marlo.velarde@occr.ocgov.com
Lake Forest	Jennifer Anaya	714-480-2817	jennifer.anaya@occr.ocgov.com
Los Alamitos	Alexandrina Mota	714-480-2818	alexandrina.mota@occr.ocgov.com
Midway City (A-D)	Anabel Guzman	714-480-2723	anabel.guzman@occr.ocgov.com
Midway City (E-L)	Madeline Chavez	714-480-2718	madeline.chavez@occr.ocgov.com
Midway City (M-O)	Man Ho	714-480-2726	man.ho@occr.ocgov.com
Midway City (P-S)	Blanca Valdovinos	714-480-2710	blanca.valdovinos@occr.ocgov.com
Midway City (T)	Michael Gonzalez	714-480-2739	michael.gonzales@occr.ocgov.com
Midway City (U-Z)	Jennifer Anaya	714-480-2817	jennifer.anaya@occr.ocgov.com
Mission Viejo	Christy Steider	714-480-2721	christy.steider@occr.ocgov.com
Newport Beach	Blanca Valdovinos	714-480-2710	blanca.valdovinos@occr.ocgov.com
Orange (A-B)	Cynthia Hodges	714-480-2720	cynthia.hodges@occr.ocgov.com
Orange (C-D)	Dung Tran	714-480-2708	dung.tran@occr.ocgov.com
Orange (E-Z)	Cynthia Hodges	714-480-2720	cynthia.hodges@occr.ocgov.com
Placentia	Thien Le	714-480-2928	thien.le@occr.ocgov.com
Portola Hills	Dung Tran	714-480-2708	dung.tran@occr.ocgov.com
Rancho Santa Margarita	Man Ho	714-480-2726	man.ho@occr.ocgov.com
San Clemente	Marlo Velarde	714-480-2917	marlo.velarde@occr.ocgov.com
San Juan Capistrano	Jennifer Anaya	714-480-2817	jennifer.anaya@occr.ocgov.com
Santa Ana	Alexandrina Mota	714-480-2818	alexandrina.mota@occr.ocgov.com
Seal Beach	Dung Tran	714-480-2708	dung.tran@occr.ocgov.com
Silverado Canyon	Marlo Velarde	714-480-2917	marlo.velarde@occr.ocgov.com
Stanton (A-D)	Michael Gonzalez	714-480-2739	michael.gonzales@occr.ocgov.com
Stanton (E-F)	Jamie Botts	714-480-2709	jamie.botts@occr.ocgov.com
Stanton (G)	Diem Tran	714-480-2711	diem.tran@occr.ocgov.com
Stanton (H)	Madeline Chavez	714-480-2718	madeline.chavez@occr.ocgov.com
Stanton (I-L)	Priscilla Kwong	714-480-2764	priscilla.kwong@occr.ocgov.com
Stanton (M, O)	Crystal Cortes	714-480-2716	crystal.cortes@occr.ocgov.com
Stanton (N)	Christy Steider	714-480-2721	christy.steider@occr.ocgov.com
Stanton (P)	Patty Rosas	714-480-2724	patty.rosas@occr.ocgov.com

City	Caseworker	Phone Number	Email
Stanton (S)	Anabel Guzman	714-480-2723	anabel.guzman@occr.ocgov.com
Stanton (T)	Madeline Chavez	714-480-2718	madeline.chavez@occr.ocgov.com
Stanton (U-Z)	Diem Tran	714-480-2711	diem.tran@occr.ocgov.com
Sunset Beach	Elizabeth Nguyen	714-480-2935	elizabeth.nguyen@occr.ocgov.com
Trabuco Canyon	Blanca Valdovinos	714-480-2710	blanca.valdovinos@occr.ocgov.com
Tustin (A-C)	Patty Rosas	714-480-2724	patty.rosas@occr.ocgov.com
Tustin (D-H)	Thien Le	714-480-2928	thien.le@occr.ocgov.com
Tustin (I-J)	Blanca Valdovinos	714-480-2710	blanca.valdovinos@occr.ocgov.com
Tustin (K)	Dung Tran	714-480-2708	dung.tran@occr.ocgov.com
Tustin (L-Z)	Thien Le	714-480-2928	thien.le@occr.ocgov.com
Villa Park	Blanca Valdovinos	714-480-2710	blanca.valdovinos@occr.ocgov.com
Westminster (A-G)	Michael Gonzalez	714-480-2739	michael.gonzales@occr.ocgov.com
Westminster (H-L)	Elizabeth Nguyen	714-480-2935	elizabeth.nguyen@occr.ocgov.com
Westminster (M-S - except Nguyen)	Brian Le	714-480-2713	brian.le@occr.ocgov.com
Westminster (Nguyen) (First Name A-N)	Elvira Martinez Mendoza	714-480-2704	elvira.martinezmendoza@occr.ocgov.com
Westminster (Nguyen) (First Name T)	Jennifer Anaya	714-480-2817	jennifer.anaya@occr.ocgov.com
Westminster (Nguyen) (First Name O-S, U-Z)	Occupancy	714-480-2811	OCHAOccupancy@occr.ocgov.com
Westminster (T)	Dung Tran	714-480-2708	dung.tran@occr.ocgov.com
Westminster (last name Truong)	Diem Tran	714-480-2711	diem.tran@occr.ocgov.com
Westminster (U-Z)	Diem Tran	714-480-2711	diem.tran@occr.ocgov.com
Yorba Linda	Priscilla Kwong	714-480-2764	priscilla.kwong@occr.ocgov.com
Mobility Coordinator	Ben Morales	714-480-2749	benjamin.morales@occr.ocgov.com
Mobility Invoices	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com
Waiting List		714-480-2740	OCHAWaitingList@occr.ocgov.com

City	Inspector	Phone Number	Email
Aliso Viejo	Christopher Lu	714-480-2767	christopher.lu@occr.ocgov.com
Anaheim	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com
Balboa	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Brea	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com
Buena Park	Beth Jarandson	714-480-2781	beth.jarandson@occr.ocgov.com
Capistrano Beach	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Coronal Del Mar	Richard Favela	714-480-2754	richard.favela@occr.ocgov.com
Costa Mesa	Kevin Nguyen	714-480-2779	kevin.nguyen@occr.ocgov.com
Cypress	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com
Dana Point	Richard Favela	714-480-2754	richard.favela@occr.ocgov.com
Foothill Ranch	Richard Favela	714-480-2754	richard.favela@occr.ocgov.com
Fountain Valley	Kevin Nguyen	714-480-2779	kevin.nguyen@occr.ocgov.com
Fullerton	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com
Garden Grove	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com
Huntington Beach (A-L)	Mary Le	714-480-2728	mary.le@occr.ocgov.com
Huntington Beach (M-Z)	Cinthia Hernandez	714-480-2759	cinthia.hernandez@occr.ocgov.com
Irvine (A-D)	Laura Lampers	714-480-2768	laura.lampers@occr.ocgov.com
Irvine (E & G)	Omar Jimenez	714-480-2786	omar.jimenez@occr.ocgov.com
Irvine (F)	Laura Lampers	714-480-2768	laura.lampers@occr.ocgov.com
Irvine (H-R)	Laura Lampers	714-480-2768	laura.lampers@occr.ocgov.com
Irvine (S-Z)	Omar Jimenez	714-480-2786	omar.jimenez@occr.ocgov.com
La Habra	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com
La Mirada	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com
La Palma	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com
Ladera Ranch	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Laguna Beach	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Laguna Hills	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Laguna Niguel	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Laguna Woods	Omar Jimenez	714-480-2786	omar.jimenez@occr.ocgov.com
Lake Forest	Richard Favela	714-480-2754	richard.favela@occr.ocgov.com
Los Alamitos	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com
Midway City	Jessica Tran	714-480-2755	jessica.tran2@occr.ocgov.com
Mission Viejo	Christopher Lu	714-480-2767	christopher.lu@occr.ocgov.com

City	Inspector	Phone Number	Email
Newport Beach	Richard Favela	714-480-2754	richard.favela@occr.ocgov.com
Orange	Beth Jarandson	714-480-2781	beth.jarandson@occr.ocgov.com
Placentia	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com
Portola Hills	Laura Lampers	714-480-2768	laura.lampers@occr.ocgov.com
Rancho Santa Margarita	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
San Clemente	Richard Favela	714-480-2754	richard.favela@occr.ocgov.com
San Juan Capistrano	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Santa Ana	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com
Seal Beach	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com
Silverado Canyon	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Stanton	Beth Jarandson	714-480-2781	beth.jarandson@occr.ocgov.com
Sunset Beach	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com
Trabuco Canyon	Richard Favela	714-480-2754	richard.favela@occr.ocgov.com
Tustin	Omar Jimenez	714-480-2786	omar.jimenez@occr.ocgov.com
Villa Park	Laura Lampers	714-480-2768	laura.lampers@occr.ocgov.com
Westminster (A-H)	Jessica Tran	714-480-2755	jessica.tran2@occr.ocgov.com
Westminster (I-O)	Khoa Phan	714-480-2772	khoa.phan2@occr.ocgov.com
Westminster (P-Z)	Jessica Tran	714-480-2755	jessica.tran2@occr.ocgov.com
Yorba Linda	Kevin Nguyen	714-480-2779	kevin.nguyen@occr.ocgov.com
Rent Increase Team		714-480-2964	RI.OCHA@occr.ocgov.com
Owner Hotline		714-480-2866	OCHA.Referral@occr.ocgov.com
Leasing Call Center		714-480-2962	

Special Purpose Vouchers include: VASH, Mainstream, NED, EHV, PBV, FUP, Homeownership, Portability, and Mobility Out			
Program	Caseworker	Phone Number	Email
Portability (A-K)/ Tenant Protection (A-K)/ NED (A-K)	Alyssa Mandagie	714-480-2864	alyssa.mandagie@occr.ocgov.com
Portability (L-Z)/ Tenant Protection (L-Z)/ NED (L-Z)	Hallie Nguyen	714-480-2752	hallie.nguyen@occr.ocgov.com
Leasing Activities (A-F) - Mobility, Assisted Living, EHV	Thomas Gonzales	714-480-2980	thomas.gonzales@occr.ocgov.com
Leasing Activities (G-S) - Mobility, Assisted Living, EHV	Caryn Battad	714-480-2748	caryn.battad@occr.ocgov.com
Portability Billing/ Task/Voucher Issuance	Danielle Lizada	714-480-2916	danielle.lizada@occr.ocgov.com
M-Z for EHV/FSS/FUP/NED/ Homeownership	Nina Rivera	714-480-2922	nina.rivera@occr.ocgov.com
A-Z for MHSA PBV/ Cotton's Point IHSS/ VASH (T-Z)	Phu Nguyen	714-480-2816	phu.nguyen@occr.ocgov.com
MHSA, VASH H-N, Avenida, Doria, Cottons, Cape, Oak, Groves, Casa Paloma, Ascent, Iluma, Mountain View, Salvation Army	Eliana Rodriguez	714-480-2719	eliana.rodriguez@occr.ocgov.com
VASH PBV, VASH A-G, Potters, Cove, Placentia, Salerno, Buena E. Prado, Tahiti, Motel 6, Riviera	Khoi Le	714-480-2973	khoi.le@occr.ocgov.com
Mainstream/Homeless PBV, VASH Y-Z, SFR, Della Rosa, Westminster Crossing, Casa Paloma	Rosalinda Bautista	714-480-2816	rosalinda.bautista@occr.ocgov.com
Tower 19, VASH O-W, Altrudy, Villa St. Joseph	Hailey Miller	714-480-2816	hailey.miller@occr.ocgov.com
SFR, Della Rosa, Salerno, Ascent, VASH (A-C)	Eliana Rodriguez	714-480-2719	eliana.rodriguez@occr.ocgov.com
Rent Increase Team			SHP.RI@occr.ocgov.com

Continuum of Care Program Caseworkers			
CoC Occupancy (A-L)	Jaylynn Forrest	714-480-2946	jaylynn.forrest@occr.ocgov.com
CoC Occupancy (M-Z)	Adrienne Ponce	714-480-2753	adrienne.ponce@occr.ocgov.com
CoC Leasing	Cynthia Madrigal	714-480-2915	cynthia.madrigal@occr.ocgov.com