

If you do not know who to contact regarding your assistance please use the below contact list for assistance.

How to use this list:

*If you would like to report a change or have questions about your household circumstances, relating to things such as income, household composition, or annual RX processing, please contact the caseworker for the City in which you are receiving assistance.

*If you would like to report a move or have questions about the unit you are living in, relating to things such as rent increases or HQS inspections, please contact the inspector for the City in which your unit is located.

*If you have a Special Purpose Voucher or Continuum of Care Certificate, please refer to the Special Purpose Voucher/CoC caseworker list organized by the first initial of your last name.

*If you would like to follow up on a RTA for the Housing Choice Voucher program, please contact the Leasing Call Center.

*If you are an owner with general questions or to list your property on our referral listing, please contact the Owner Hotline.

*If you are an owner with questions about a rent increase, please contact the Rent Increase Team.

*For cities with multiple caseworkers/inspectors, tenants are separated by last name, unless specifically stated otherwise.

City	Caseworker	Phone Number	Email
Aliso Viejo	Madeline Chavez	714-480-2718	madeline.chavez@occr.ocgov.com
Anaheim	Crystal Cortes	714-480-2716	crystal.cortes@occr.ocgov.com
Balboa	Jennifer Anaya	714-480-2817	jennifer.anaya@occr.ocgov.com
Brea	Marlo Velarde	714-480-2917	marlo.velarde@occr.ocgov.com
Buena Park (A-B)	Elvira Martinez Mendoza	714-480-2704	elvira.martinezmendoza@occr.ocgov.com
Buena Park (C-E)	Diem Tran	714-480-2711	diem.tran@occr.ocgov.com
Buena Park (F-J)	Blanca Valdovinos	714-480-2710	blanca.valdovinos@occr.ocgov.com
Buena Park (K-N)	Marlo Velarde	714-480-2917	marlo.velarde@occr.ocgov.com
Buena Park (O-R)	Diem Tran	714-480-2711	diem.tran@occr.ocgov.com
Buena Park (S-Z)	Elvira Martinez Mendoza	714-480-2704	elvira.martinezmendoza@occr.ocgov.com
Capistrano Beach	Jamie Botts	714-480-2709	jamie.botts@occr.ocgov.com
Corona Del Mar	Jamie Botts	714-480-2709	jamie.botts@occr.ocgov.com
Costa Mesa (A-I)	Blanca Valdovinos	714-480-2710	blanca.valdovinos@occr.ocgov.com
Costa Mesa (J-R)	Diem Tran	714-480-2711	diem.tran@occr.ocgov.com
Costa Mesa (S-Z)	Dung Tran	714-480-2708	dung.tran@occr.ocgov.com
Cypress	Man Ho	714-480-2726	man.ho@occr.ocgov.com
Dana Point	Jennifer Anaya	714-480-2817	jennifer.anaya@occr.ocgov.com
Foothill Ranch	Jamie Botts	714-480-2709	jamie.botts@occr.ocgov.com
Fountain Valley (A-C)	Anabel Guzman	714-480-2723	anabel.guzman@occr.ocgov.com

City	Caseworker	Phone Number	Email
Fountain Valley (D-Z)	Alexandrina Mota	714-480-2818	alexandrina.mota@occr.ocgov.com
Fullerton (A-G)	Christy Steider	714-480-2721	christy.steider@occr.ocgov.com
Fullerton (H-Z)	Anabel Guzman	714-480-2723	anabel.guzman@occr.ocgov.com
Garden Grove (A-L)	Christina Seiler	714-480-2908	christina.seiler@occr.ocgov.com
Garden Grove (M-O)	Brian Le	714-480-2713	brian.le@occr.ocgov.com
Garden Grove (P-Z)	Priscilla Kwong	714-480-2764	priscilla.kwong@occr.ocgov.com
Huntington Beach (A-M, S)	Patty Rosas	714-480-2724	patty.rosas@occr.ocgov.com
Huntington Beach (N-P)	Cynthia Hodges	714-480-2720	cynthia.hodges@occr.ocgov.com
Huntington Beach (Q-R)	Jamie Botts	714-480-2709	jamie.botts@occr.ocgov.com
Huntington Beach (T, W-Z)	Anabel Guzman	714-480-2723	anabel.guzman@occr.ocgov.com
Huntington Beach (U-V)	Crystal Cortes	714-480-2716	crystal.cortes@occr.ocgov.com
Irvine (A)	Blanca Valdovinos	714-480-2710	blanca.valdovinos@occr.ocgov.com
Irvine (B)	Marlo Velarde	714-480-2917	marlo.velarde@occr.ocgov.com
Irvine (C)	Jennifer Anaya	714-480-2817	jennifer.anaya@occr.ocgov.com
Irvine (D)	Dung Tran	714-480-2708	dung.tran@occr.ocgov.com
Irvine (E)	Priscilla Kwong	714-480-2764	priscilla.kwong@occr.ocgov.com
Irvine (F)	Diem Tran	714-480-2711	diem.tran@occr.ocgov.com
Irvine (G-K)	Veronica Alvarez	714-480-2934	veronica.alvarez@occr.ocgov.com
Irvine (L-N)	Jamie Botts	714-480-2709	jamie.botts@occr.ocgov.com
Irvine (O)	Diem Tran	714-480-2711	diem.tran@occr.ocgov.com
Irvine (P-Q)	Brittini Valdez	714-480-2905	brittini.valdez@occr.ocgov.com
Irvine (R)	Dung Tran	714-480-2708	dung.tran@occr.ocgov.com
Irvine (S)	Madeline Chavez	714-480-2718	madeline.chavez@occr.ocgov.com
Irvine (T-V)	Man Ho	714-480-2726	man.ho@occr.ocgov.com
Irvine (W-Y)	Madeline Chavez	714-480-2718	madeline.chavez@occr.ocgov.com
Irvine (Z)	Diem Tran	714-480-2711	diem.tran@occr.ocgov.com
La Habra (A-G)	Priscilla Kwong	714-480-2764	priscilla.kwong@occr.ocgov.com
La Habra (H-N)	Christy Steider	714-480-2721	christy.steider@occr.ocgov.com
La Habra (O-Z)	Priscilla Kwong	714-480-2764	priscilla.kwong@occr.ocgov.com
La Mirada	Priscilla Kwong	714-480-2764	priscilla.kwong@occr.ocgov.com
La Palma	Elvira Martinez Mendoza	714-480-2704	elvira.martinezmendoza@occr.ocgov.com
Ladera Ranch	Thien Le	714-480-2928	thien.le@occr.ocgov.com
Laguna Beach	Anabel Guzman	714-480-2723	anabel.guzman@occr.ocgov.com

City	Caseworker	Phone Number	Email
Laguna Hills	Priscilla Kwong	714-480-2764	priscilla.kwong@occr.ocgov.com
Laguna Niguel	Man Ho	714-480-2726	man.ho@occr.ocgov.com
Laguna Woods	Marlo Velarde	714-480-2917	marlo.velarde@occr.ocgov.com
Lake Forest	Jennifer Anaya	714-480-2817	jennifer.anaya@occr.ocgov.com
Los Alamitos	Alexandrina Mota	714-480-2818	alexandrina.mota@occr.ocgov.com
Midway City (A-D)	Anabel Guzman	714-480-2723	anabel.guzman@occr.ocgov.com
Midway City (E-L)	Madeline Chavez	714-480-2718	madeline.chavez@occr.ocgov.com
Midway City (M-O)	Man Ho	714-480-2726	man.ho@occr.ocgov.com
Midway City (P-S)	Blanca Valdovinos	714-480-2710	blanca.valdovinos@occr.ocgov.com
Midway City (T)	Michael Gonzalez	714-480-2739	michael.gonzales@occr.ocgov.com
Midway City (U-Z)	Jennifer Anaya	714-480-2817	jennifer.anaya@occr.ocgov.com
Mission Viejo	Christy Steider	714-480-2721	christy.steider@occr.ocgov.com
Newport Beach	Blanca Valdovinos	714-480-2710	blanca.valdovinos@occr.ocgov.com
Orange (A-B)	Cynthia Hodges	714-480-2720	cynthia.hodges@occr.ocgov.com
Orange (C-D)	Dung Tran	714-480-2708	dung.tran@occr.ocgov.com
Orange (E-Z)	Cynthia Hodges	714-480-2720	cynthia.hodges@occr.ocgov.com
Placentia	Thien Le	714-480-2928	thien.le@occr.ocgov.com
Portola Hills	Dung Tran	714-480-2708	dung.tran@occr.ocgov.com
Rancho Santa Margarita	Phung Tran	714-480-2787	phung.tran@occr.ocgov.com
San Clemente	Marlo Velarde	714-480-2917	marlo.velarde@occr.ocgov.com
San Juan Capistrano	Jennifer Anaya	714-480-2817	jennifer.anaya@occr.ocgov.com
Santa Ana	Alexandrina Mota	714-480-2818	alexandrina.mota@occr.ocgov.com
Seal Beach	Dung Tran	714-480-2708	dung.tran@occr.ocgov.com
Silverado Canyon	Marlo Velarde	714-480-2917	marlo.velarde@occr.ocgov.com
Stanton (A-D)	Michael Gonzalez	714-480-2739	michael.gonzales@occr.ocgov.com
Stanton (E-F)	Jamie Botts	714-480-2709	jamie.botts@occr.ocgov.com
Stanton (G)	Leonor Reyes	714-480-2935	leonor.reyes@occr.ocgov.com
Stanton (H)	Madeline Chavez	714-480-2718	madeline.chavez@occr.ocgov.com
Stanton (I-L)	Priscilla Kwong	714-480-2764	priscilla.kwong@occr.ocgov.com
Stanton (M, O)	Crystal Cortes	714-480-2716	crystal.cortes@occr.ocgov.com
Stanton (N)	Brittni Valdez	714-480-2905	brittni.valdez@occr.ocgov.com
Stanton (P-R)	Leonor Reyes	714-480-2935	leonor.reyes@occr.ocgov.com

City	Caseworker	Phone Number	Email
Stanton (S)	Anabel Guzman	714-480-2723	anabel.guzman@occr.ocgov.com
Stanton (T)	Madeline Chavez	714-480-2718	madeline.chavez@occr.ocgov.com
Stanton (U-Z)	Leonor Reyes	714-480-2935	leonor.reyes@occr.ocgov.com
Tustin (A-C)	Leonor Reyes	714-480-2935	leonor.reyes@occr.ocgov.com
Tustin (D-H)	Thien Le	714-480-2928	thien.le@occr.ocgov.com
Tustin (I-J)	Blanca Valdovinos	714-480-2710	blanca.valdovinos@occr.ocgov.com
Tustin (K)	Dung Tran	714-480-2708	dung.tran@occr.ocgov.com
Tustin (L-Z)	Thien Le	714-480-2928	thien.le@occr.ocgov.com
Trabuco Canyon	Blanca Valdovinos	714-480-2710	blanca.valdovinos@occr.ocgov.com
Villa Park	Blanca Valdovinos	714-480-2710	blanca.valdovinos@occr.ocgov.com
Westminster (A-G)	Michael Gonzalez	714-480-2739	michael.gonzales@occr.ocgov.com
Westminster (H, L)	Pedro Garza	714-480-2713	pedro.garza@occr.ocgov.com
Westminster (I-K)	Christina Seiler	714-480-2908	christina.seiler@occr.ocgov.com
Westminster (M-S - except Nguyen)	Brian Le	714-480-2713	brian.le@occr.ocgov.com
Westminster (Nguyen) (First Name A-N)	Elvira Martinez Mendoza	714-480-2704	elvira.martinezmendoza@occr.ocgov.com
Westminster (Nguyen) (First Name O-S, U-Z)	Christina Seiler	714-480-2908	christina.seiler@occr.ocgov.com
Westminster (Nguyen) (First Name T)	Jennifer Anaya	714-480-2817	jennifer.anaya@occr.ocgov.com
Westminster (T)	Dung Tran	714-480-2708	dung.tran@occr.ocgov.com
Westminster (last name Truong)	Diem Tran	714-480-2711	diem.tran@occr.ocgov.com
Westminster (U-Z)	Diem Tran	714-480-2711	diem.tran@occr.ocgov.com
Yorba Linda	Priscilla Kwong	714-480-2764	priscilla.kwong@occr.ocgov.com
Mobility Coordinator	Ben Morales	714-480-2749	benjamin.morales@occr.ocgov.com
Mobility Coordinator	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com
Waiting List		714-480-2740	OCHAWaitingList@occr.ocgov.com

City	Inspector	Phone Number	Email
Aliso Viejo	Christopher Lu	714-480-2767	christopher.lu@occr.ocgov.com
Anaheim	Miguel Gonzalez	714-480-2783	miguel.gonzalez@occr.ocgov.com
Balboa	Richard Favela	714-480-2754	richard.favela@occr.ocgov.com
Brea	Beth Jarandson	714-480-2781	beth.jarandson@occr.ocgov.com
Buena Park	Beth Jarandson	714-480-2781	beth.jarandson@occr.ocgov.com
Capistrano Beach	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Coronal Del Mar	Laura Lampers	714-480-2768	laura.lampers@occr.ocgov.com
Costa Mesa	Cinthia Hernandez	714-480-2759	cinthia.hernandez@occr.ocgov.com
Cypress	Beth Jarandson	714-480-2781	beth.jarandson@occr.ocgov.com
Dana Point	Laura Lampers	714-480-2768	laura.lampers@occr.ocgov.com
Foothill Ranch	Laura Lampers	714-480-2768	laura.lampers@occr.ocgov.com
Fountian Valley	Jessica Tran	714-480-2734	jessica.tran2@occr.ocgov.com
Fullerton	Jason Ortuno	714-480-2755	jason.ortuno@occr.ocgov.com
Garden Grove	Miguel Gonzalez	714-480-2783	miguel.gonzalez@occr.ocgov.com
Huntington Beach	Jasmine Booker	714-480-2780	jasmine.booker@occr.ocgov.com
Irvine (A-G)	Catherine Contreras-Dumas	714-480-2972	catherine.contreras-dumas@occr.ocgov.com
Irvine (H-O)	Jeffrey Im	714-480-2795	jeffrey.im@occr.ocgov.com
Irvine (P-Z)	Omar Jimenez	714-480-2786	omar.jimenez@occr.ocgov.com
La Habra	Beth Jarandson	714-480-2781	beth.jarandson@occr.ocgov.com
La Mirada	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com
La Palma	Beth Jarandson	714-480-2781	beth.jarandson@occr.ocgov.com
Ladera Ranch	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Laguna Beach	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Laguna Hills	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Laguna Niguel	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Laguna Woods	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Lake Forest	Richard Favela	714-480-2754	richard.favela@occr.ocgov.com
Los Alamitos	Beth Jarandson	714-480-2781	beth.jarandson@occr.ocgov.com
Midway City	Miguel Gonzalez	714-480-2783	miguel.gonzalez@occr.ocgov.com
Mission Viejo	Christopher Lu	714-480-2767	christopher.lu@occr.ocgov.com

City	Inspector	Phone Number	Email
Newport Beach	Laura Lampers	714-480-2768	laura.lampers@occr.ocgov.com
Orange	Miguel Gonzalez	714-480-2783	miguel.gonzalez@occr.ocgov.com
Placentia	Beth Jarandson	714-480-2781	beth.jarandson@occr.ocgov.com
Portola Hills	Richard Favela	714-480-2754	richard.favela@occr.ocgov.com
Rancho Mission Viejo	Laura Lampers	714-480-2768	laura.lampers@occr.ocgov.com
Rancho Santa Margarita	Richard Favela	714-480-2754	richard.favela@occr.ocgov.com
San Clemente	Laura Lampers	714-480-2768	laura.lampers@occr.ocgov.com
San Juan Capistrano	Laura Lampers	714-480-2768	laura.lampers@occr.ocgov.com
Santa Ana	Miguel Gonzalez	714-480-2783	miguel.gonzalez@occr.ocgov.com
Seal Beach	Beth Jarandson	714-480-2781	beth.jarandson@occr.ocgov.com
Silverado Canyon	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Stanton	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com
Sunset Beach	Jeremiah Castillo	714-480-2760	jeremiah.castillo@occr.ocgov.com
Trabuco Canyon	Richard Favela	714-480-2754	richard.favela@occr.ocgov.com
Tustin	Evelynn Razo	714-480-2758	Evelyn.Razo@occr.ocgov.com
Villa Park	Miguel Gonzalez	714-480-2783	miguel.gonzalez@occr.ocgov.com
Westminster (A-H)	Lani Nguyen	714-480-2755	lani.nguyen@occr.ocgov.com
Westminster (I-O)	Khoa Phan	714-480-2772	khoa.phan2@occr.ocgov.com
Westminster (P-Z)	Lani Nguyen	714-480-2755	lani.nguyen@occr.ocgov.com
Yorba Linda	Jason Ortuno	714-480-2755	jason.ortuno@occr.ocgov.com
Rent Increase Team		714-480-2956	RI.OCHA@occr.ocgov.com
Owner Hotline		714-480-2866	OCHA.Referral@occr.ocgov.com
Leasing Call Center		714-480-2962	

Special Purpose Vouchers include: VASH, Mainstream, NED, EHV, PBV, FUP, Homeownership, Portability, and Mobility Out

Program	Caseworker	Phone Number	Email
Portability/Mobility/Tenant Protection/NED (A-K)	Erik Pelayo	714-480-2725	Erik.Pelayo@occr.ocgov.com
Portability/Mobility/Tenant Protection/NED (L-Z)	Luis Valdovinos	714-480-2989	luis.valdovinos@occr.ocgov.com
Leasing Activities (A-F) - Mobility, Assisted Living, EHV	Elizabeth Hernandez	714-480-2903	elizabeth.hernandez@occr.ocgov.com
Leasing Activities (G-L) - Mobility, Assisted Living, EHV	Elias Bernal	714-480-2868	elias.bernal@occr.ocgov.com
Leasing Activities (M-Q) - Mobility, Assisted Living, EHV	Caryn Battad	714-480-2748	caryn.battad@occr.ocgov.com
Leasing Activities (R-Z) - Mobility, Assisted Living, EHV	Oscar Salinas	714-480-2925	oscar.salinas@occr.ocgov.com
Portability Billing/ Task/Voucher Issuance/SmartVault	Danielle Lizada	714-480-2916	danielle.lizada@occr.ocgov.com
EHV/FSS/FUP/FYI/ Homeownership (A-F)	Nina Rivera	714-480-2922	nina.rivera@occr.ocgov.com
EHV/FSS/FUP/FYI/ Homeownership (G-L)	Katy Liao	714-480-2953	katy.liao@occr.ocgov.com
EHV/FSS/FUP/FYI/ Homeownership (M-R)	Phu Nguyen	714-480-2816	phu.nguyen@occr.ocgov.com
EHV/FSS/FUP/FYI/ Homeownership (S-Z)	Sandra Chirino	714-480-2980	sandra.chirino@occr.ocgov.com
MHSA, Avenida, Doria, Cottons, Cape, Oakcrest, Groves, Casa Paloma, Ascent, Iluma, Mountain View, Center of Hope	Eliana Rodriguez	714-480-2719	eliana.rodriguez@occr.ocgov.com
VASH TBV (A-G)	Liseli Lopez	714-480-2769	liseli.lopez@occr.ocgov.com
VASH TBV (H-Q)	Hin Chiu	714-480-2949	hin.chiu@occr.ocgov.com
VASH TBV (R-Z), Potters, Cove, Placentia, Salerno, Buena E., Prado, Clara Vista, Mesa Vista, Aurora Vista	Khoi Le	714-480-2973	khoi.le@occr.ocgov.com
Mainstream, Single Family Residences, Della Rosa, Westminster Crossing, Casa Paloma	Rosalinda Bautista	714-480-2816	rosalinda.bautista@occr.ocgov.com
Tower 19, Altrudy, Villa St. Joseph	Hailey Miller	714-480-2816	hailey.miller@occr.ocgov.com
Rent Increase for Mobility/EHV	Luis Escobar	714-480-2983	luis.escobar@occr.ocgov.com
Rent Increase Team			SHP.RI@occr.ocgov.com

Continuum of Care Program Caseworkers			
CoC Occupancy (A-F)	Jaylynn Forrest	714-480-2946	jaylynn.forrest@occr.ocgov.com
CoC Occupancy (G-M)	Cynthia Madrigal	714-480-2915	cynthia.madrigal@occr.ocgov.com
CoC Occupancy (N-Z)	Adrienne Ponce	714-480-2753	adrienne.ponce@occr.ocgov.com
CoC Leasing (A-F)	Jaylynn Forrest	714-480-2946	jaylynn.forrest@occr.ocgov.com
CoC Leasing (G-M)	Cynthia Madrigal	714-480-2915	cynthia.madrigal@occr.ocgov.com
CoC Leasing (N-Z)	Elias Towery	714-480-2797	elias.towery@occr.ocgov.com