

If you do not know who to contact regarding your assistance please use the below contact list for assistance.

How to use this list:

*If would like to report a change or have questions about your household circumstances, relating to things such as income, household composition, or annual RX processing, please contact the caseworker for the City in which you are receiving assistance.

*If you would like to report a move or have questions about the unit you are living in, relating to things such as rent increases or HQS inspections, please contact the inspector for the City in which your unit is located.

*If you have a Special Purpose Voucher or Continuum of Care Certificate, please refer to the Special Purpose Voucher/CoC caseworker list organized by the first initial of your last name.

*If you would like to follow up on a RTA for the Housing Choice Voucher program, please contact the Leasing Call Center.

*If you are an owner with general questions or to list your property on our referral listing, please contact the Owner Hotline.

*If you are an owner with questions about a rent increase, please contact the Rent Increase Team.

*For cities with multiple caseworkers/inspectors, tenants are separated by last name, unless specifically stated otherwise.

City	Caseworker	Phone Number	Email
Aliso Viejo	Marina Villanueva	714-480-2825	marina.villanueva@occr.ocgov.com
Anaheim (A-S)	Madeline Chavez	714-480-2718	madeline.chavez@occr.ocgov.com
Anaheim (T-Z)	Nuvia Sandoval	714-480-2713	nuvia.sandoval@occr.ocgov.com
Brea	Jamie Botts	714-480-2709	jamie.botts@occr.ocgov.com
Buena Park	Elvira Martinez Mendoza	714-480-2704	elvira.martinezmendoza@occr.ocgov.com
Capistrano Beach	Cynthia Hodges	714-480-2720	cynthia.hodges@occr.ocgov.com
Corona Del Mar	Jennifer Anaya	714-480-2817	jennifer.anaya@occr.ocgov.com
Costa Mesa	Michael Gonzales	714-480-2739	michael.gonzales@occr.ocgov.com
Cypress	Elvira Martinez Mendoza	714-480-2704	elvira.martinezmendoza@occr.ocgov.com
Dana Point	Cynthia Hodges	714-480-2720	cynthia.hodges@occr.ocgov.com
Foothill Ranch	Brittini Valdez	714-480-2905	brittini.valdez@occr.ocgov.com
Fountain Valley (A-T)	Patty Rosas	714-480-2724	patty.rosas@occr.ocgov.com
Fountain Valley (U-Z)	Leonor Reyes	714-480-2935	leonor.reyes@occr.ocgov.com
Fullerton	Christy Steider	714-480-2721	christy.steider@occr.ocgov.com
Garden Grove (A-M)	Leonor Reyes	714-480-2935	leonor.reyes@occr.ocgov.com
Garden Grove (N-Z)	Veronica Alvarez	714-480-2934	veronica.alvarez@occr.ocgov.com
Huntington Beach (A-L)	Thien Le	714-480-2928	thien.le@occr.ocgov.com
Huntington Beach (M-Z)	Cynthia Hodges	714-480-2720	cynthia.hodges@occr.ocgov.com
Irvine (A-F)	Blanca Valdovinos	714-480-2710	blanca.valdovinos@occr.ocgov.com
Irvine (G-L)	Crystal Cortes	714-480-2716	crystal.cortes@occr.ocgov.com
Irvine (M-R)	Marlo Velarde	714-480-2917	marlo.velarde@occr.ocgov.com
Irvine (S-T)	Marina Villanueva	714-480-2825	marina.villanueva@occr.ocgov.com
Irvine (U-Z)	Jennifer Anaya	714-480-2817	jennifer.anaya@occr.ocgov.com
La Habra	Alexandrina Mota	714-480-2818	alexandrina.mota@occr.ocgov.com
La Palma	Michael Gonzales	714-480-2739	michael.gonzales@occr.ocgov.com
Ladera Ranch	Crystal Cortes	714-480-2716	crystal.cortes@occr.ocgov.com
Laguna Beach	Jennifer Anaya	714-480-2817	jennifer.anaya@occr.ocgov.com

City	Caseworker	Phone Number	Email
Laguna Hills	Marlo Velarde	714-480-2917	marlo.velarde@occr.ocgov.com
Laguna Niguel	Brittni Valdez	714-480-2905	brittni.valdez@occr.ocgov.com
Laguna Woods	Nuvia Sandoval	714-480-2713	nuvia.sandoval@occr.ocgov.com
Lake Forest	Nuvia Sandoval	714-480-2713	nuvia.sandoval@occr.ocgov.com
Los Alamitos	Alexandrina Mota	714-480-2818	alexandrina.mota@occr.ocgov.com
Midway City (A-N)	Pedro Garza	714-480-2713	pedro.garza@occr.ocgov.com
Midway City (O-Z)	Leonor Reyes	714-480-2935	leonor.reyes@occr.ocgov.com
Mission Viejo	Brittni Valdez	714-480-2905	brittni.valdez@occr.ocgov.com
Newport Beach	Jennifer Anaya	714-480-2817	jennifer.anaya@occr.ocgov.com
Orange	Anabel Guzman	714-480-2723	anabel.guzman@occr.ocgov.com
Placentia	Jamie Botts	714-480-2709	jamie.botts@occr.ocgov.com
Portola Hills	Nuvia Sandoval	714-480-2713	nuvia.sandoval@occr.ocgov.com
Rancho Mission Viejo	Brittni Valdez	714-480-2905	brittni.valdez@occr.ocgov.com
Rancho Santa Margarita	Alexandrina Mota	714-480-2818	alexandrina.mota@occr.ocgov.com
San Clemente	Jennifer Anaya	714-480-2817	jennifer.anaya@occr.ocgov.com
San Juan Capistrano	Jennifer Anaya	714-480-2817	jennifer.anaya@occr.ocgov.com
Santa Ana	Alexandrina Mota	714-480-2818	alexandrina.mota@occr.ocgov.com
Seal Beach	Michael Gonzales	714-480-2739	michael.gonzales@occr.ocgov.com
Stanton	Christina Seiler	714-480-2908	christina.seiler@occr.ocgov.com
Trabuco Canyon	Brittni Valdez	714-480-2905	brittni.valdez@occr.ocgov.com
Tustin (A-T)	Priscilla Kwong	714-480-2764	priscilla.kwong@occr.ocgov.com
Tustin (U-Z)	Jamie Botts	714-480-2709	jamie.botts@occr.ocgov.com
Westminster (A-H)	Dung Tran	714-480-2708	dung.tran@occr.ocgov.com
Westminster (I-N) (except Nguyen)	Phung Tran	714-480-2787	phung.tran@occr.ocgov.com
Westminster (Nguyen) (A-G)	Phung Tran	714-480-2787	phung.tran@occr.ocgov.com
Westminster (Nguyen) (H-Z)	Man Ho	714-480-2726	Man.Ho@occr.ocgov.com
Westminster (O)	Man Ho	714-480-2726	Man.Ho@occr.ocgov.com
Westminster (P-Tran)	Diem Tran	714-480-2711	diem.tran@occr.ocgov.com
Westminster (Trang - Z)	Pedro Garza	714-480-2713	pedro.garza@occr.ocgov.com
Yorba Linda	Jamie Botts	714-480-2709	jamie.botts@occr.ocgov.com
Mobility In - Coordinator	Ben Morales	714-480-2749	benjamin.morales@occr.ocgov.com
Mobility Out - Coordinator	Laura Lampers	714-480-2768	Laura.Lampers@occr.ocgov.com
Waiting List		714-480-2740	OCHAWaitingList@occr.ocgov.com

City	Inspector	Phone Number	Email
Aliso Viejo	Christopher Lu	714-480-2767	christopher.lu@occr.ocgov.com
Anaheim	Miguel Gonzalez	714-480-2783	miguel.gonzalez@occr.ocgov.com
Balboa	Richard Favela	714-480-2754	richard.favela@occr.ocgov.com
Brea	Beth Jarandson	714-480-2781	beth.jarandson@occr.ocgov.com
Buena Park	Beth Jarandson	714-480-2781	beth.jarandson@occr.ocgov.com
Capistrano Beach	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Coronal Del Mar	Catherine Liptak	714-480-2972	catherine.liptak@occr.ocgov.com
Costa Mesa	Cinthia Hernandez	714-480-2759	cinthia.hernandez@occr.ocgov.com
Cypress	Beth Jarandson	714-480-2781	beth.jarandson@occr.ocgov.com
Dana Point	Christopher Lu	714-480-2767	christopher.lu@occr.ocgov.com
Foothill Ranch	Richard Favela	714-480-2754	richard.favela@occr.ocgov.com
Fountian Valley (A-M)	Cinthia Hernandez	714-480-2759	cinthia.hernandez@occr.ocgov.com
Fountian Valley (N-Z)	Jasmine Booker	714-480-2780	jasmine.booker@occr.ocgov.com
Fullerton	Katie Vu	714-480-2779	katie.vu@occr.ocgov.com
Garden Grove	Miguel Gonzalez	714-480-2783	miguel.gonzalez@occr.ocgov.com
Huntington Beach	Jasmine Booker	714-480-2780	jasmine.booker@occr.ocgov.com
Irvine (A-G)	Catherine Liptak	714-480-2972	catherine.liptak@occr.ocgov.com
Irvine (H-O)	Jeffrey Im	714-480-2795	jeffrey.im@occr.ocgov.com
Irvine (P-Z)	Omar Jimenez	714-480-2786	omar.jimenez@occr.ocgov.com
La Habra	Beth Jarandson	714-480-2781	beth.jarandson@occr.ocgov.com
La Mirada	Katie Vu	714-480-2779	katie.vu@occr.ocgov.com
La Palma	Beth Jarandson	714-480-2781	beth.jarandson@occr.ocgov.com
Ladera Ranch	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Laguna Beach	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Laguna Hills	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Laguna Niguel	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Laguna Woods	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Lake Forest	Richard Favela	714-480-2754	richard.favela@occr.ocgov.com
Los Alamitos	Beth Jarandson	714-480-2781	beth.jarandson@occr.ocgov.com
Midway City	Miguel Gonzalez	714-480-2783	miguel.gonzalez@occr.ocgov.com
Mission Viejo	Christopher Lu	714-480-2767	christopher.lu@occr.ocgov.com

City	Inspector	Phone Number	Email
Newport Beach	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Orange	Miguel Gonzalez	714-480-2783	miguel.gonzalez@occr.ocgov.com
Placentia	Beth Jarandson	714-480-2781	beth.jarandson@occr.ocgov.com
Portola Hills	Richard Favela	714-480-2754	richard.favela@occr.ocgov.com
Rancho Mission Viejo	Catherine Liptak	714-480-2972	catherine.liptak@occr.ocgov.com
Rancho Santa Margarita	Richard Favela	714-480-2754	richard.favela@occr.ocgov.com
San Clemente	Richard Favela	714-480-2754	richard.favela@occr.ocgov.com
San Juan Capistrano	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Santa Ana	Miguel Gonzalez	714-480-2783	miguel.gonzalez@occr.ocgov.com
Seal Beach	Beth Jarandson	714-480-2781	beth.jarandson@occr.ocgov.com
Silverado Canyon	Sam Alcaraz	714-480-2975	sammy.alcaraz@occr.ocgov.com
Stanton	Katie Vu	714-480-2779	katie.vu@occr.ocgov.com
Sunset Beach	Katie Vu	714-480-2779	katie.vu@occr.ocgov.com
Trabuco Canyon	Richard Favela	714-480-2754	richard.favela@occr.ocgov.com
Tustin	Evelynn Razo	714-480-2758	Evelyn.Razo@occr.ocgov.com
Villa Park	Miguel Gonzalez	714-480-2783	miguel.gonzalez@occr.ocgov.com
Westminster (A-H)	Lani Nguyen	714-480-2755	lan.nguyen@occr.ocgov.com
Westminster (I-O)	Mary Le	714-480-2734	Mary.Le@occr.ocgov.com
Westminster (P-Z)	Lani Nguyen	714-480-2755	lan.nguyen@occr.ocgov.com
Yorba Linda	Katie Vu	714-480-2779	katie.vu@occr.ocgov.com
Rent Increase Team		714-480-2956	RI.OCHA@occr.ocgov.com
Owner Hotline		714-480-2866	OCHA.Referral@occr.ocgov.com
Leasing Call Center		714-480-2962	

Special Purpose Vouchers include: VASH, Mainstream, NED, EHV, PBV, FUP, Homeownership, Portability, and Mobility Out			
Program	Caseworker	Phone Number	Email
Portability/Tenant Protection/NED (A-K)	Erik Pelayo	714-480-2725	Erik.Pelayo@occr.ocgov.com
Portability/Tenant Protection/NED (L-Z)	Luis Valdovinos	714-480-2989	luis.valdovinos@occr.ocgov.com
Leasing Activities (A-I) - Mobility, Assisted Living, EHV	Austin Hwang	714-480-2868	austin.hwang@occr.ocgov.com
Leasing Activities (J-N) - Mobility, Assisted Living, EHV	Joshua Desadier	714-480-2748	joshua.desadier@occr.ocgov.com
Leasing Activities (O-Z) - Mobility, Assisted Living, EHV	Jaylynn Forrest	714-480-2946	jaylynn.forrest@occr.ocgov.com
Portability Billing/ Task/Voucher Issuance/SmartVault	Danielle Lizada	714-480-2916	danielle.lizada@occr.ocgov.com
EHV/FSS/FUP/FYI/ Homeownership (A-F)	Shirley Gorbai	714-480-2922	shirley.gorbai@occr.ocgov.com
EHV/FSS/FUP/FYI/ Homeownership (G-L)	Katy Liao	714-480-2953	katy.liao@occr.ocgov.com
EHV/FSS/FUP/FYI/ Homeownership (M-R)	Phu Nguyen	714-480-2816	phu.nguyen@occr.ocgov.com
EHV/FSS/FUP/FYI/ Homeownership (S-Z)	Sandra Chirino	714-480-2980	sandra.chirino@occr.ocgov.com
MHSA, Avenida, Doria, Cottons, Cape, Oakcrest, Groves, Casa Paloma, Ascent, Iluma, Mountain View, Center of Hope, Valencia Gardens	Eliana Rodriguez	714-480-2719	eliana.rodriguez@occr.ocgov.com
VASH TBV (A-J)	Liseli Lopez	714-480-2769	liseli.lopez@occr.ocgov.com
VASH TBV (K-V)	Hin Chiu	714-480-2949	hin.chiu@occr.ocgov.com
VASH TBV (W-Z), Potters, Cove, Placentia, Salerno, Buena E., Prado, Clara Vista, Mesa Vista, Aurora Vista	Khoi Le	714-480-2973	khoi.le@occr.ocgov.com
Seniors, Tower 19, Altrudy, St. Joseph, Santa Angelina, Orchard, Pelican Harbor	Miriam Zepeda	714-480-4619	miriam.zepeda@occr.ocgov.com
Mainstream, Single Family Residences, Della Rosa, Westminster Crossing, Crossroads at WA	Rosalinda Bautista	714-480-2816	rosalinda.bautista@occr.ocgov.com
Rent Increase for Mobility/EHV	Luis Escobar	714-480-2983	luis.escobar@occr.ocgov.com
Rent Increase Team			SHP.RI@occr.ocgov.com

Continuum of Care Program Caseworkers			
CoC Program (A-L)	Cynthia Alvarez	714-480-2915	Cynthia.Alvarez@occr.ocgov.com
CoC Program (M-Z)	Elias Towery	714-480-2797	elias.towery@occr.ocgov.com